

## Frequently Asked Questions

### **What is the Better Communities Program?**

The Better Communities Program was created to offer a simplified process to brokers who wish to access charitable giving by Intact Insurance. This unique program provides you with an opportunity to apply for a donation to a registered charity that matters to your brokerage, particularly those that address or support:

- Child poverty
- Youth success
- Mentorship and Leadership
- Education

### **Is the Better Communities program affiliated with the Intact Foundation?**

The Better Communities Program is not affiliated with the Intact Foundation.

### **Can I still submit a request to the Intact Foundation?**

Please visit [www.Intactfoundation.org](http://www.Intactfoundation.org) for more details about its granting programs and social impact approach. If you have any questions, you may contact [intact.foundation@intact.net](mailto:intact.foundation@intact.net)

### **Who can apply to the Better Communities Program?**

Any broker in Western Canada or Ontario may submit a request for funding support on behalf of any registered Canadian charitable organization or community initiative, particularly those that address or support our four pillars of child poverty, youth success, mentorship and leadership, and education.

### **How does the program work?**

Between **August 5** and **August 27, 2021**, brokers can visit [bettercommunities.ca](http://bettercommunities.ca) to access an online application and submit their request for funding. Please be sure to contact a representative from a registered charity or community initiative before applying for funding on their behalf.

The application takes about 15 minutes to complete. Once submitted, you will receive a confirmation e-mail to acknowledge that we have received your application.

All requests will be reviewed, and funds will be allocated within a 13-week period following the close of the application process. Applicants will be notified regarding the outcome of their request after this period.

## **What if my application is declined?**

While we appreciate the value of every request that we receive, we are not able to support every charity that is presented to us. We also reserve the right to decline initiatives that do not fit in with our four pillars or company values.

## **Are there organizations that will not be supported through the program?**

Yes, the Better Communities Program does not support the following:

- Advertising in yearbooks, handbooks, journals, and event programs
- Advocacy or lobbying for narrow or specific interests
- Capital campaigns
- Organizations that discriminate on the basis of race, gender, religion or lifestyle
- Political donations, projects or programs
- Private foundations, schools or clubs
- Professional associations or societies
- Religious or faith-based projects or programs
- Commercial third-party fundraising groups
- Support for individuals or individual families
- Support of fundraising or participatory events, such as tournaments, benefits, auctions, dinners, lotteries or ticket purchases
- Travel, accommodation or meals
- Tuition or subscription fees
- Unregistered charities or businesses
- Intact Adaptation Action Grants recipients

## **Who can I contact if I have additional questions about the Better Communities Program?**

Please send any additional questions to the [Better Communities mailbox](#).